

2D Valentine Drive, Kingston 19 Telephone: 876-941-7193

KFC and Pizza Hut Jamaica Guest Experience Survey: Competition - Terms and Conditions

- 1. Start Date: Wednesday, November 29th, 2017
- 2. End Date: Thursday, November 28th, 2018
- 3. Name of Promotion: KFC and Pizza Hut Guest Experience Survey Competition.
- 4. A participant will only be deemed eligible for Competition on submission of a fully completed Guest Experience Survey in terms of the Competition Terms and Conditions. By participating in the Guest Experience Survey, the participant agrees to the Competition Terms and Conditions set out below.
- 5. The minimum purchase required to enter competition is any meal item at KFC or Pizza Hut.
- 6. The Prize Draw is open to everyone except Restaurants of Jamaica Ltd staff, agencies, contractors, associates, partners and their immediate families (spouse, parents, sibling and children) or any marketing service providers or suppliers of goods and services in connection with this Competition.
- 7. One Guest Survey will be entered per person, per month.
- 8. Persons under the age of 18 years are not eligible for entry. Any local ID (Passport, National ID and Driver's License) can be used to collect prizes.
- 9. Prizes are non transferrable.
- 10. All KFC and Pizza Hut outlets will be participating in the survey.
- 11. The competition prize is JA\$20,000 (twenty thousand Jamaican dollars) to be won by one KFC and one Pizza Hut recipient monthly. One winner per brand.
- 12. One (1) winner will be randomly selected electronically by the **12noon on the 1st Business Day of each month** from all the completed survey entries the previous month. Selection will take place at
 Restaurants of Jamaica, 2D Valentine Drive, Kingston 19. **Two additional winners will be drawn as back-up winners in the event prize goes unclaimed or declined.**
- 13. To enter the competition, participants must complete the KFC and Pizza Hut Guest Experience Survey by following the instructions in the link www.mykfcvisit.com and www.mykf
- 14. All surveys must be completed in full and received by midnight on the last day of each month. Only one fully completed survey per person, per month will be eligible in the competition. Participants must complete the Guest Experience Survey within 7 days of the purchase date in order to be eligible to enter the competition in the specific upcoming Competition month.
- 15. The Promoter accepts no responsibility for any failure to submit a valid entry by the closing date.
- 16. The winners will be drawn by the 1st business day of each month at Restaurants of Jamaica, 2D Valentine Drive, Kingston 19, and will be notified via SMS text message. After being notified, Winner has 10 business days in which to collect their prize at Restaurants of Jamaica, 2D Valentine Drive, Kingston 19.
- 17. The selected winners of the Competition monthly prize will be notified via SMS using the contact details provided in the Guest Experience Survey within 10 days of the draw dates. If the Prize is declined or unclaimed by the winner or if the winner cannot be contacted from the details supplied on their submission within 10 working days of the draw dates, a replacement winner may be drawn from the back-up list at the Promoter's discretion and will be notified by the Promoter via SMS text message. The same process will be followed should the replacement winner also decline or the Prize be unclaimed or the replacement winner cannot be contacted.

- 18. All unclaimed prices will remain with Restaurants of Jamaica.
- 19. Incomplete or illegible entries, bulk entries, entries from third parties and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified and will not be considered.
- 20. The Promoter in consultation with the Betting Gaming Lotteries Commission, its agents and/or distributors reserve the right to substitute the Prize (or any part of it) for a prize or prizes of equivalent or greater monetary value if this is necessary for reasons beyond their control without prior notification.
- 21. By participating in the Guest Experience Survey the participant agrees and understands that he or she will stand a chance to win a prize only. There is no guarantee that the participant will win a prize.
- 22. All participants and winners agree not to discredit, denigrate or bring into disrepute the Promoter, its products or services and confirm that they have no reason to believe that their participation in this Competition will have such an effect.
- 23. Except in the case of death or personal injury arising from its gross negligence, or in respect of fraud, and so far as is permitted by law, the Promoter and its associated companies, agents and distributors (where applicable) exclude responsibility and all liability for any loss, damage, cost and expense, whether direct or indirect, howsoever caused in connection with the Prize Draw.
- 24. The Promoter reserves the right to use the voice, image, photograph, name and likeness of the winners for publicity and in advertising, marketing or promotional material without additional compensation or prior notice to the winner. In entering the Competition, all participants consent to such use of their voice, image, photograph, name and likeness. The Promoter in consultation with the Betting Gaming Lotteries Commission reserves the right to extend, amend or withdraw the Competition or any part of it without prior notice or compensation where this is due to circumstances beyond its control.
- 25. The Promoter's decision shall be final and binding and no correspondence will be entered into.
- 26. If the Promoter has reasonable grounds for believing that a participant has contravened any of these terms and conditions, the Promoter reserves the right to disqualify that participant and to select an alternative participant from the remaining complete, correct and eligible alternate winners entries.
- 27. The Promoter and its business associates may also use the personal details provided by participants to contact participants about its products and services. By entering the Competition, participants hereby indicate their agreement to this use (unless participants have indicated otherwise).
- 28. By entering this Competition, all participants will be deemed to have read, understood and agreed to these terms and conditions and any other requirements set out in any accompanying promotional material.
- 29. For more information, ask in restaurant or contact Restaurants of Jamaica Ltd Restaurant Support Centre Marketing Department at marketing@rojgroup.biz.
- 30. The Promoter's address is 2d Valentine Drive, Kingston 19, Jamaica.
- 31. To enter the competition, the participant will be required to submit the unique restaurant number, receipt number, date and time of purchase which is provided on the receipt with a purchase from any KFC and Pizza Hut outlets within Jamaica.

Date: 28/11/17

32. All the Terms and Conditions governing the competition can be found at the following links www.kfcjamaica.com, Facebook @kfcjamaica and Facebook @pizzahutjamaica

Mrs. Tina Matalon – Director of Marketing